John Talbott 3370 23rd Street San Francisco CA 94110

Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I'm a former AT&T employee and am aware of the lack of completeness in their regulatory filings. This seems to be the case with the case being made by USTelecom with regard to UNEs. Please do not consider removing this requirement from the 1996 Telecommunications Act.

I live in one of the most densely populated neighborhoods in the country, San Francisco's Mission District, with access to various providers. As the leader of a local neighborhood group, there is no question in the minds of my peers, many of whom are technology professionals, that the competitive providers provide superior service compared to Comcast and AT&T. Prior to using fiber, we used copper-DSL which did depend on AT&T for the last half-mile.

We run a small business from this location as do the majority of our neighbors. The ability to work is contingent on high quality network access. The only real issue we've had with our competitive providers is when AT&T disconnected our line when we were using copper-DSL. The competitive carrier responded immediately, but AT&T was very slow. This resulted in lost work hours and required us to execute our backup plan. It has been our experience that AT&T has been the bottleneck in several neighborhood instances.

Please support competitive carriers in this marketplace.

John Talbott